

STRANGE AUTO SALVAGE

RETURN POLICY All returned items are subject to the following conditions:

Invoice must accompany all returns.

No returns on special orders. 75% refund on all returned parts.

Parts must be returned unused and in the same condition as when purchased. NO cash refunds.

ALL CORES RETURNS MUST BE ACCOMPANIED BY THIS RECEIPT WITHIN 30 DAYS OF PURCHASE.

DEPOSITS Deposits on parts are good for 30 days only. Additional payments must be made every 30 days thereafter, or the deposit becomes non-refundable. All special order parts required a deposit. All deposits apply towards purchase price and are non-refundable.

WARRANTY TERMS

1. **Keep your receipt!** This is proof of purchase as well as showing the type of warranty purchased with the part. We cannot honor our warranty if you do not have your receipt.

2. **Warranties are not transferable!** Only the individual or business that purchased the part may make warranty claim.

3. **Warranties are for like parts only.** Under no circumstances will a refund be given for a defective part if a like part can be provided by Strange Auto Parts or one of its vendors.

CLAIMING A WARRANTY: If you wish to make a claim under warranty:

1. Notify SAP immediately in person or writing. Calling SAP may not preserve your right under this warranty.

2. Do not remove the part/assembly from the car or disassemble it. Doing so voids your warranty and releases SAP from all obligations.

3. Allow SAP to inspect the vehicle, part and installation. This allows us the opportunity to determine the best course of action.

4. SAP reserves the right to provide replacement parts and/or assemblies (as necessary) until all options are exhausted. Only then will a refund be considered. Refunds will be for the cost of the part only.

ENGINES are guaranteed against engine knock, excessive smoke and oil consumption (>2 quarts per thousand miles), inadequate oil pressure, turned bearings and cracks in heads, block or pistons. Oil fluid leaks, loose timing belts/chains and fuel components, tune-ups, water pumps, distributors and exhaust manifolds are not covered by this warranty. Warranty is contingent upon oil and filter change at installation and every 3,000 miles thereafter. Customer must provide proof of service to validate claim. Overheating and/or improper installation will void all warranties. **NOTE:** Excluded from this warranty are the fuel components, water pumps, gaskets, all other fuel injection parts and all other external parts. Calibration and adjustments of excluded parts is also excluded from this warranty.

TRANSMISSIONS are guaranteed to be in good working order. Warranty covers slippage, shifting failures and/or bearing noise. Shearing or breaking of teeth in a standard transmission is not warranted under any circumstance. On automatic transmission with overdrive, warranty is void if transmission is not adjusted by an A.S.E. certified mechanic prior to driving. Improper installation will void all warranties. Customer must provide proof of service. It is required that a new trans cooler be installed, transmission lines be flushed, and all external seals be replaced. SAP does not cover any external leaks on transmissions.

REAR AXLE ASSEMBLES are guaranteed not to be noisy or have excessive axle wear. Brake system is not covered by this warranty. Replacement of lubricating fluid is required.

LABOR WARRANTY: SAP labor warranty is based on Mitchell Labor Time Guide @ \$45.00/flat rate hour. Our warranties do not provide payment, reimbursement or incidental, consequential, special or exemplary damages, including but not limited to the following: 1) Loss of time, of income, sales or profits; 2) Towing, lift, dock, or storage fees; 3) Vehicle rental; 4) Motel or lodging; 5) Phone calls or communication expense; 6) Tune-ups or regularly scheduled maintenance; 7) Injury or death to persons or damage or destruction of property. Products repaired or replaced under warranty shall carry the remaining term of the original warranty or 30 days, whichever is longer. All warranty claims must have proof of maintained records per factory recommendations.

ALL OTHER PARTS are guaranteed to be in good condition upon delivery. If you feel you have a defective part, please contact **SAP**.